

March 13, 2025

Blue Cross Blue Shield of Michigan
Attn: Dr. Faris Ahmad FAhmad@bcbsm.org
600 E. Lafayette Blvd
Detroit, MI 48226

To the decision-makers at BCBSM:

I am writing as a concerned BCBSM member regarding the proposed reduction in reimbursement rates for outpatient physical therapy services. As someone who has personally benefited from physical therapy, I have significant concerns.

Physical therapy has been instrumental in my recovery and ongoing health. My physical therapist provides personalized care that requires expertise and time, enabling me to become healthier and less dependent on the healthcare industry in the long run.

It is disheartening to see how little value, compared to other healthcare professionals, is allocated to physical therapists who provide proven, cost-effective results for their patients. I am worried that continued cuts in reimbursement will force physical therapy providers to stop participating in the BCBSM network or, worse, close their doors, leaving patients like me with more limited options and higher costs for out-of-network care.

As a member, I urge BCBSM to engage in meaningful dialogue with outpatient physical therapy providers to find a solution that ensures I have continued access to in-network, high-quality physical therapy.

Thank you for your time. I trust that BCBSM values the well-being of its members and the providers who serve them and will respond accordingly.

Sincerely,